

Botany Bites Catering

Dear Parents & Staff,

Should you ever need to cancel orders that have already been placed with Flexischools, the process should be as follows:

If cancelling prior to the delivery day:

Visit www.flexischools.com.au, log into your account, access your order and nominate to cancel it. This can be done up until Midnight of the day prior to delivery.

If cancelling on the day of delivery:

Please call us on PH: (02) 9666 1799 BEFORE 9am.

We try to provide as flexible a service as possible.

However, if you do not call before 9.00am we will not be able to credit your account.

You must **speak to us directly (do not email)** to ensure that the order has been cancelled, and funds can be credited to your account.

Kind Regards,

Botany Bites Catering